



2010 ANNUAL REPORT

BOARD OF DIRECTORS

(July 1, 2009-June 30, 2010)

Jason McGill, *President*

Mary McCorry, *Secretary*

Anthony Mayo, *Treasurer*

Harold Bronheim

Alexander Clague

Michael Fordham

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Elisa Owen

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MAINTAINING A COMMITMENT

One Stop Senior Services makes it possible for seniors to live safely, independently and with dignity in their homes for as long as medically possible.

Founded in 1981, One Stop is a unique agency where compassionate professionals go the extra mile to help older persons solve their problems – all in one convenient neighborhood location. Seniors on the Upper West Side (between 59th and 125th Street) can receive services in English, Spanish and French-Creole.

One Stop's core services include:

Case Assistance – Supportive counseling, guidance and access to social services, including Medicare, Medicaid, Food Stamps and other benefits; resolution of housing and legal issues; and any other services seniors may need. More than 3,000 seniors use these services each year.

Care Management – All of the above for homebound individuals plus an individual care plan, implementation of needed in-home services and ongoing monitoring and evaluation to ensure the safety, maximum independence and well being of our seniors.

Elder Abuse – Support program that intervenes in any financial, physical and/or psychological abuse situation. Includes in-home visits and immediate steps (orders of protection, etc.) to end abuse and provide, support and counsel for the victim.



A MESSAGE FROM THE PRESIDENT AND THE EXECUTIVE DIRECTOR

2009-2010 was one of the most daunting periods in recent memory. Businesses and organizations throughout One Stop's neighborhood have struggled and even closed. Yet, thanks to careful management and the enduring support of caring people and foundations like you, One Stop has continued to help thousands of at-risk seniors remain in their own homes, living independent, dignified lives. Today, our mission is as vital and purposeful as ever.

During fiscal 2010, One Stop assisted over 3,600 seniors, experiencing the greatest demand ever for our comprehensive no-fee services. We also welcomed over 500 new clients at our neighborhood office, and visited the homes of more than 100 too frail to travel. In these difficult economic times, we have seen a significant increase in financial abuse. Our staff worked tirelessly to ensure that no senior "fell through the cracks."

Our Care Management Program was enhanced to include in-home Occupational Therapy and Representative Payee Money Management services. These new program components have been well received and are benefiting many of our frail, homebound clients who are at increased risk for falls and other injuries, or who can no longer manage their own finances.

With government support shrinking and demand rising, One Stop continued to find ways to do more with less. As a result, 84% of our revenue was allocated for our client programs and services, with just 16% utilized for administration, management, and fundraising. Board Members actively strengthened their engagement by increasing their giving and introducing One Stop to their friends and colleagues. The Board also organized two major agency fundraisers: our third annual Theater Evening, featuring a performance of the Broadway hit *Promises, Promises*; and our sixth annual Autumn Breakfast, hosted by Board member Elisa Owen. The Board remains committed to working with staff and the organization's supporters to secure One Stop's long-term financial health.

We look optimistically to the upcoming year and know that with the continuing partnership of our generous supporters—individuals like you as well as government agencies, private foundations, and corporate funders—One Stop will enter its fourth decade poised to build on its existing strengths.

From all of us at One Stop—directors, staff, and clients—thank you.

Sincerely,



Jason McGill,
President



Ruth-Ellen Simmonds,
Executive Director

ONE STOP STAFF

Ruth-Ellen Simmonds, *Executive Director*
Carmen Escobar, *Director of Programs*
Florence Lynch, *Director of Care Management*
Patricia Ulloa, *Assoc. Director of Case Assistance*
Evelyn Garcia, *Case Worker*
Keila Perez, *Case Worker*
Migdalia Rivera, *Case Worker*
Naomi Diaz, *Care Manager*
Alex Mendes, *Care Manager*
Pat Troncoso, *Care Manager*
Carmen Ortiz, *Receptionist*

Rose Levy, *Office Administrator*
Molly Hazen, *Development Administrator*

Co-located Staff*

Susan Freimark, *Human Resources Administration*
Darlene Quist, *Human Resources Administration*
Rosario Urena, *U.S. Social Security Administration*
Rubin England, Esq., *Legal Services of New York*
Rebecca Hoffman, *Community Elder Mistreatment & Abuse Prevention Program*
Sandra Agredo, *NY Service Program for Older People, Inc. (SPOP)*

* Individuals on-site and employees of the agencies listed

Title V

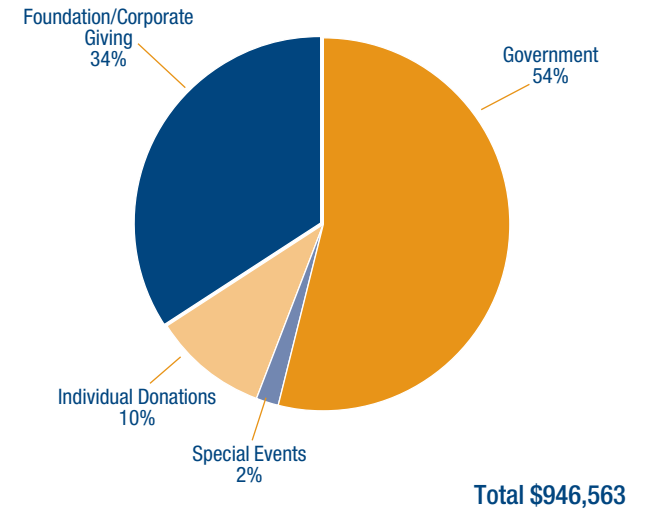
Richard Shade
Harriet Green
Rosa Bennett
Linda Johnson

Volunteers

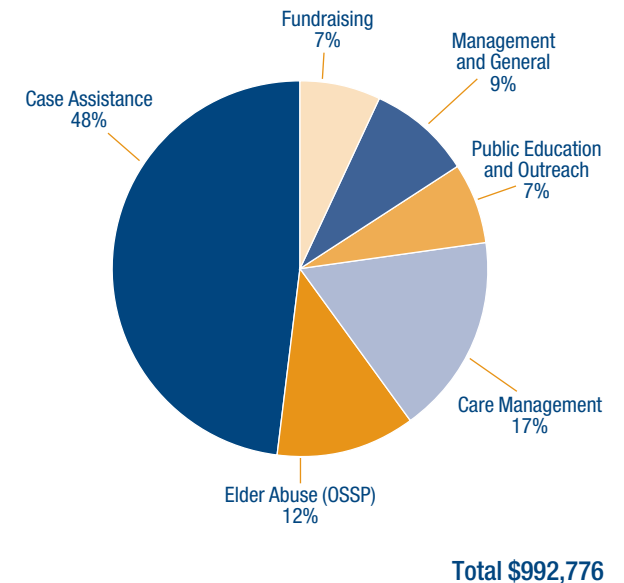
Nancy Beltran
Harriet Flehinger
Isabel Hernaiz
Lydia Stempien

	2010	2009
ASSETS		
CURRENT ASSETS		
Cash and cash equivalents	\$ 140,567	\$ 239,659
Investments	590,800	443,602
Pledge receivable	37,250	2,000
Grants receivable	83,353	66,364
Prepaid expenses	2,166	2,866
Total current assets	854,136	754,491
PROPERTY AND EQUIPMENT		
Less - accumulated depreciation and amortization	363,918	363,918
Net property and equipment	302,801	273,957
	61,117	89,961
OTHER ASSETS		
Security deposits	27,334	27,334
Total assets	\$ 942,587	\$ 871,786
LIABILITIES AND NET ASSETS		
CURRENT LIABILITIES		
Accounts payable and accrued expenses	\$ 8,738	\$ 7,597
Accrued compensated absences	38,281	43,392
Refundable advances	45,696	23,175
Total current liabilities	92,715	74,164
NET ASSETS		
Unrestricted		
Operating	73,693	129,486
Board designated	725,595	657,165
Total unrestricted net assets	799,288	786,651
Temporarily restricted	50,584	10,971
Total net assets	849,872	797,622
Total liabilities and net assets	\$ 942,587	\$ 871,786

2010 FUNDING SOURCES



2010 EXPENSES



CONTRIBUTIONS AND SUPPORTERS

One Stop Senior Services graciously thanks our friends and funders who have enabled us to continue caring for the vulnerable seniors of our community through their contributions made between July, 2009 and June 30, 2010

**Benefactors
\$5,000-24,999**

Bridget and Robert Lyons
Gustave Oser
Elisa* and Guy Owen
Ruth-Ellen Simmonds

**Sponsors
\$1,000-4,999**

Nicole Anasenes
Maryellen Bigham
Herbert Brinberg
Harold* and Annette Bronheim
Alexander Clague*
Elisabeth Depiccio
Catherine Douglass
Marcus Escobedo
Michael Fordham*
Stephen Frishauf
Lisa Kunstadter
Anthony Mayo*
Mary McCorry*
Jason McGill*
Dee Owen
Leopold Rassnick*
Daniel Rayner*
Charles Richter*
Michelle P. Scott
Margaret Thompson
Adele Weinberg
Kimberly Williams*

**Friends
\$500-999**

Judith Bartlett
Doreen Beck
Elissa Bernstein
Charles and Joan Blanksteen
Dorothy Blau and Tropham Foundation
Monique Coleman
Lee And Sophia deBoer
Harriet Rinehart Flehinger
Jerome Gewirtz
Fred And Ellen Harris
Barbara Lifton
Jean McGann
Louis and Joan Morrell
Tina Nordlander
Gerald and Sybille Novack
Jerome and Christine Ponz
David Reich
David and Deborah Roberts
Ginny Tranchik

**Associates
\$100-499**

Gladys Acevedo
Danny Ashkenasi
Ellen Baldwin
Lidia Barreiro
Laura Bendelius
Jonathan and Amy Bergner
Ellen Bogdonoff
Stacy Bogdonoff
Lucia Burke
Llewellyn and Alice Clague
Cynthia Green Colin
Elizabeth Cooney
Cranston Darris
Michael Davidson
Michael Delery
James Dendler
Edward Elder
Jamie Emhoff
Carmen Escobar
Marcia Fair

Ondina Faris
Peter Fidler
Linda Wax Fisher
Mona Fleiss
Debra Fogel
Michael Friedman
Timothy Gannon
Celestine Garcia
Gisele Morency Georges
Jane Gil
Jeffrey Glen
Haydee Gonzalez
Laura Gonzalez
David Greenberg
Peter Hamlen
Craig Hauben
Ellen Hochberger
Paul Howard
Ted and Ann Hryszko
Svetlana Husseini*
Cathy Iselin
Katrina James
Celine Justice
Beatrice Kernan
Eileen Kleiman
Victor and Sarah Kovner
Patricia Kozu
Arthur Kreiswirth
Sergio Lamburt
Stacey Lane
Sylvia Lanka-Barone
Beril and Ellen Lapson
Deborah Launer
Marie Laurent
Kate Lear
Chilperie and Violethe Leopold
Ursula Lerse
James and Joan Levine
Rose Levy
Ted and Carol Levy
John Lhota
Jarrett Lilien
Lisa Linn
Amy Lipin

Thomas Litwack
Andres Lopez
Priscilla Lundin
Peter Madden
Carolyn Magill
Elizabeth Marks
Ronald C. and Linda Mayer
Paula Minaya
Jackie Moorman
Patricia Morrill
G.F. Mueden
Barbara Neale
Ellen O’Gorman
Scott and Ellen Osman
Neil O’Sullivan
Lisa Paige
Ann Parry
Douglas Peterson
Marie Pierre
Digna Prensa
Arnold and Susan Putterman
Philip Raible
Susan Ralston
Scott Richardson
Manuela Rodriguez
Madge Rosenberg
Adam Rosenzweig
Howard Rosof
Marjorie Rutimann
Anna Sandler
Lani Sanjek
Sunil Savkar
Martin Schnabel
Tami Joy Schneider
Ray Anne School
Elizabeth Selzer
Lori Shapiro
Robert and Sandra Shapiro
Ann-Judith Silverman
Natalie Silverstein
Robert Simmons
Elizabeth Solovay
Robin Statsky
Anastasia Stephens
Robin Stevens

Naemi Stilman
Ursula Strauss
Paul Tannenbaum
Elliot Teitelbaum
Emily Terry
Albertha Toppins
Jane Tuttle
Carl Urist
Jeanne Vass
Saturnino Velez
Pamela Wallace
Suzanne Waltman
Nell Washington
Susan Weiner

FOUNDATIONS AND CORPORATIONS

\$20,000 and Above
The Dreitzer Foundation, Inc.
FJC
The Malcolm Gibbs Foundation, Inc.
The Bianca L. & Herbert J. Rosenberg Foundation (AEF)
Ernst Stiefel Foundation
The Isaac H. Tuttle Fund

\$10,000 – \$19,999

The Bodman Foundation
The Jean & Louis Dreyfus Foundation, Inc.
The Sonya Staff Foundation
United Way of New York City, Strengthening Nonprofits

\$1,000 - \$9,999

The Rose M. Badgeley Residuary Charitable Trust
Barker Welfare Foundation
Christ and St. Stephen’s Episcopal Church
The Max and Victoria Dreyfus Foundation
Federation of Protestant Welfare Agencies
The Glickenhau Foundation

James N. Jarvie Commonweal Service
The Metzger-Price Fund, Inc.
Mort & Ray Productions
Alexander and Suzanne Rhea Foundation
Rutgers Presbyterian Church
Michael Tuch Foundation, Inc.
United Healthcare Services, Inc
West End Collegiate Church

Matching Gift Companies

AIG
AXA
Bank of New York Mellon Community Partnership
F.B. Heron Foundation
Microsoft
Prudential Foundation Matching Gifts Program
United Healthcare Group

Government Support

New York City Department for the Aging
New York State Office for the Aging
Manhattan Borough President Scott Stringer
New York City Council, Manhattan Delegation
NYC Council Member Gale Brewer
NYC Council Member Inez Dickens
NYC Council Member Melissa Mark-Viverito
New York State Assembly Member Daniel O’Donnell
New York State Assembly Member Linda Rosenthal
New York State Senator Thomas Duane
New York State Senator Bill Perkins
New York State Senator Eric R. Schneiderman

** Member of The 2009 Board Of Directors*