



2011  
ANNUAL REPORT



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### BOARD OF DIRECTORS

*(July 1, 2010 – June 30, 2011)*

Jason McGill, *President*

Mary McCorry, *Vice President*

Anthony Mayo, *Treasurer*

Milica Brogran

Harold Bronheim

Alexander Clague

Francesca Fiore

Michael Fordham

David Kutcher

Elisa Owen

Leopold Rassnick

Daniel Rayner

Kimberly Williams

### MEETING THE CHALLENGE

One Stop Senior Services makes it possible for seniors to live safely, independently and with dignity in their homes for as long as medically possible.

Founded in 1981, One Stop is a unique agency where compassionate professionals go the extra mile to help older persons solve their problems – all in one convenient neighborhood location. Seniors on the Upper West Side (between 59th and 125th Streets) can receive services in English, Spanish and French-Creole.

*One Stop's core services include:*

**Case Assistance** – Supportive counseling, guidance and access to social services, including Medicare, Medicaid, Food Stamps and other benefits; resolution of housing and legal issues; and any other services seniors may need. More than 3,000 seniors use these services each year.

**Care Management** – All of the above for homebound individuals plus an individual care plan, implementation of needed in-home services and ongoing monitoring and evaluation to ensure the safety, maximum independence and well being of our seniors.

**Elder Abuse** – Support program that intervenes in any financial, physical and/or psychological abuse situation. Includes in-home visits and immediate steps (orders of protection, etc.) to end abuse and provide support and counsel for the victim.

**Social Security Administration Representative Payee Program** – Clients can have One Stop act as Custodian for receipt of their Social Security check. A separate account is set up from which rent and other bills are paid. The client is given cash to handle their incidental expenses.

**A MESSAGE FROM THE PRESIDENT AND THE EXECUTIVE DIRECTOR**

The year 2011 continues as period of change, transition and struggle. Local and state budgets are hard-pressed, affecting the range of services available to vulnerable men, women, and children. Despite these hardships, One Stop Senior Services has stayed true to our mission, helping thousands of at-risk seniors remain in their own homes, living independent, dignified lives. The cost of staying at home with auxiliary help is far below that of maintaining a person in a nursing home. In these times of budgetary crises, this is win-win resolution for our clients and our community.

One Stop has continued to shepherd its resources very carefully. Fund-Raising costs are less than 10% of the budget. The Board continues to forge new directions to increase financial and other support for the One Stop programs. The Board's fourth annual Theater Benefit, by far the most successful to date, was the acclaimed show, How to Succeed in Business without Even Trying. The eighth annual Autumn Breakfast, hosted by Board member Elisa Owen also brought new friends into our circle of supporters.

During fiscal 2011, One Stop assisted over 3,000 seniors. We also welcomed over 500 new clients at our neighborhood office, and visited the homes of more than 100 seniors who were too frail to come to our drop-in center. In these difficult economic times, we have seen an increase in elder abuse, especially financial. Our One Stop Support program has reached out to over 50 clients to ameliorate the causes of abuse and ensure that these seniors can resume a secure and dignified life.

One Stop is entering its 30th year and while there are challenges ahead, we know that with the continuing partnership of our generous supporters—individuals like you as well as government agencies, private foundations, and corporate funders—One Stop will enter its fourth decade poised to build on its existing strengths.

From all of us at One Stop—directors, staff, and clients—thank you.

Sincerely,



Jason McGill,  
President



Ruth-Ellen Simmonds,  
Executive Director

**ONE STOP STAFF**

Ruth-Ellen Simmonds, *Executive Director*  
Carmen Escobar, *Director of Programs*  
Florence Lynch, *Director of Care Management*  
Patricia Ulloa, *Assoc. Director of Case Assistance*  
Evelyn Garcia, *Case Worker*  
Keila Perez, *Case Worker*  
Migdalia Rivera, *Case Worker*  
Naomi Diaz, *Care Manager*  
Alex Mendes, *Care Manager*  
Pat Troncoso, *Care Manager*  
Carmen Ortiz, *Receptionist*  
Rose Levy, *Office Administrator*  
Molly Hazen, *Development Administrator*

**Co-located Staff\***

Susan Freimark, *Human Resources Administration*  
Darlene Quist, *Human Resources Administration*  
Rosario Urena, *U.S. Social Security Administration*  
Rebecca Hoffman, *Community Elder Mistreatment & Abuse Prevention Program (CEMAPP)*  
Rubin England, Esq., *Legal Services of New York*  
Sandra Agredo, *NY Service Program for Older People, Inc. (SPOP)*

\* Individuals on-site and employees of the agencies listed

**Title V**

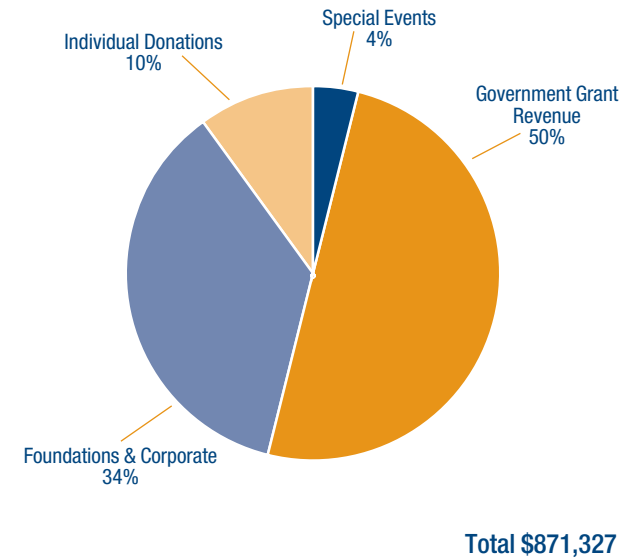
Rosa Bennett  
Ladine Frederick  
Harriet Green  
Linda Johnson  
Richard Shade  
Mary Wood

**Volunteers**

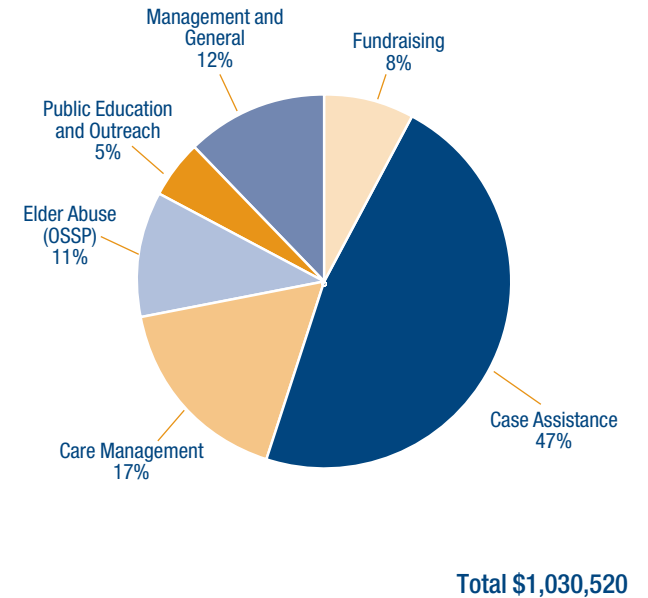
Nancy Beltran  
Harriet Flehinger  
Isabel Hernandez  
Lidia Stempien

	2011	2010
<b>ASSETS</b>		
<b>CURRENT ASSETS</b>		
Cash and cash equivalents	\$ 139,622	\$ 140,567
Investments	675,926	590,800
Pledge receivable	20,000	37,250
Grants receivable	84,875	83,353
Prepaid expenses	1,982	2,166
<b>Total current assets</b>	<b>922,405</b>	<b>854,136</b>
<b>PROPERTY AND EQUIPMENT</b>		
Less - accumulated depreciation and amortization	363,918	363,918
Net property and equipment	329,713	302,801
	34,205	61,117
<b>OTHER ASSETS</b>		
Security deposits	22,334	27,334
<b>Total assets</b>	<b>\$ 978,944</b>	<b>\$ 942,587</b>
<b>LIABILITIES AND NET ASSETS</b>		
<b>CURRENT LIABILITIES</b>		
Accounts payable and accrued expenses	\$ 6,785	\$ 8,738
Accrued compensated absences	48,668	38,281
Line of Credit	28,599	n/a
Refundable advances	54,658	45,696
<b>Total current liabilities</b>	<b>138,720</b>	<b>92,715</b>
<b>NET ASSETS</b>		
Unrestricted		
Operating	96,727	73,693
Board designated	675,926	725,595
<b>Total unrestricted net assets</b>	<b>772,653</b>	<b>799,288</b>
Temporarily restricted	67,571	50,584
<b>Total net assets</b>	<b>840,224</b>	<b>849,872</b>
<b>Total liabilities and net assets</b>	<b>\$ 978,944</b>	<b>\$ 942,587</b>

**2011 FUNDING SOURCES**



**2011 EXPENSES**



**CONTRIBUTIONS AND SUPPORTERS**

*One Stop Senior Services graciously thanks our friends and funders who have enabled us to continue caring for our community's vulnerable seniors through their contributions made between July 1, 2010 and June 30, 2011.*

**Angels**  
**\$25,000+**  
Stanley Epstein

**Benefactors**  
**\$5,000-24,999**  
Alexander Clague\* & Beth Gannon  
Bridget and Robert Lyons  
Anthony Mayo\*  
Mary McCorry, JD\*  
Elisa\* & Guy Owen  
Daniel Rayner\* & Alicia Glen  
Ruth-Ellen Simmonds

**Sponsors**  
**\$1,000-4,999**  
Nicole Anasenes  
Judith Bartlett  
Mary Ellen & James Bigham  
Herbert Brinberg  
Milica Brogan \*  
Catherine Douglass & Bruce Dohrenwend, MD  
Francesca Fiore\*  
Michael Fordham\*  
Stephen Frishauf  
Laura Gonzalez  
David Kutcher\*  
Amy & Steven Lipin  
Jason McGill\*  
Dee Owen  
Leopold Rassnick\*  
Margaret Thompson  
Adele Weinberg  
Kimberly Williams\*  
Michelle P. Scott

Margaret Thompson  
Adele Weinberg  
Kimberly Williams\*

**Friends**  
**\$500-999**  
Annette & Harold Bronheim, MD\*  
Dorothy Blau & The Tropham Foundation  
Llewellyn & Alice Clague  
Monique Coleman  
Marcus Escobedo & The John A. Hartford Foundation  
Marcia Fair  
Lisa Kunstadter  
Sylvia Lanka-Barone  
Elizabeth Marks  
Morningside Monthly Meeting of the Religious Society of Friends  
Louis & Joan Morrell  
G.F. Mueden  
New Mexico Community Foundation  
Tina Nordlander  
Jerome & Christine Ponz  
David Reich  
Charles Richter  
David & Deborah Roberts  
Michelle P. Scott  
Robin Statsky  
Neena Taskindoust  
Ginny Tranchik

**Associates**  
**\$100-499**  
Anonymous (2)  
Norman J. Abrams & Neila Radin  
Gladys Acevedo  
Jonathan and Amy Bergner  
Charles and Joan Blanksteen  
Ellen Bogdonoff & Jeffrey Horowitz  
Catherine Brogan  
Lucia Burke

Amy Chused  
Lori Cohen & Chris Rothko  
Charissa Collazo  
Elizabeth Cooney  
Michael Davidson  
Michael Deleray  
James Dendler  
Reinaldo Dominguez  
Jamie Emhoff & David Gottesfeld  
Flora Good, Estate of  
Pat Farrell & Pat Farrell Designs  
Janelle Farris  
Peter Fidler & WCA Technologies  
Linda Wax Fisher  
Mona Fleiss  
Alicia Fleming  
Debra Fogel  
Zenon Gala  
Suzanne Gallagher  
Timothy Gannon  
John Gentile  
Jane Gil & Thomas Dicillo  
Stephen Grant  
David Greenberg  
Audrey Greenberg  
Abner Greene  
Rick Guzman  
Fred and Ellen Harris  
Craig Hauben  
Mary Hazen  
Paul Heller  
Paul Hinton  
Martin Holub  
Paul Howard  
Ann Hryszko  
Natsu Ifill  
Cathy Iselin  
Eileen Kleiman & Peter Lurye  
Patricia Koza  
Arthur Kreiswirth  
Kenneth Kutcher  
Elizabeth Kutcher  
Sergio Lamburt

Stacey Lane  
Beril and Ellen Lapson  
Ruth Lazarus  
Kate Lear & Jonathan Lapook, MD  
Chilperie & Violethe Leopold  
Joanne R. Levine  
Rose Levy  
Ping-li Li  
Jarrett Lilien  
Lisa & Greg Linn  
Thomas Litwack  
Andres Lopez  
Priscilla Lundin  
Ronald C. & Linda Mayer  
Jean McGann  
Paula Minaya  
Patricia Morrill & Edward Riegelhaupt  
Roberta Moser  
Barbara Neale  
Gloria Neuwirth  
Daniel Nissenbaum  
Ellen & Scott Osman  
Ann Parry  
Douglas Peterson  
Kathryn Pizzano  
Judith Plows  
Digna Prensa  
Philip Raible  
Robair Reichenstein  
Scott Richardson  
Rachel Rivkind  
Angela Rodriguez  
Madge Rosenberg  
Adam Rosenzweig  
Valerie Sakas  
Kara Saucerman  
Sunil Savkar  
Martin Schnabel  
Tami Joy Schneider  
Erika Schreiber  
Lisa Scott  
Elizabeth Selzer  
Lori Shapiro

Ann-Judith Silverman  
Natalie Silverstein  
Elizabeth Solovay  
Elizabeth Stafford  
Robin Stevens  
Franca Tetreault  
Jill Tobin  
Walter and Leslie Tomenson  
Carl Urist  
Barbara Van Buren  
Jeanne Vass  
Suzanne Waltman  
Susan Weiner  
May Ling Yip  
Sue Yun  
Edward Zagajeski & Roberta Twombly  
Robert A. Zampieri, DDS

**FOUNDATIONS AND CORPORATIONS**

**\$20,000 and Above**  
Anonymous  
Dreitzer Foundation  
Malcolm Gibbs Foundation, Inc.  
The Bianca L. & Herbert J. Rosenberg Fdn  
The Ernst C. Stiefel Foundation  
The Isaac H. Tuttle Fund

**\$10,000 - \$19,999**  
The Lily Auchincloss Foundation  
The Sonya Staff Foundation  
The Jean and Louis Dreyfus Foundation

**\$1,000 - \$9,999**  
Rose M. Badgeley Residuary Trust  
BNY Mellon  
Barker Welfare Foundation  
Edith C. Blum Foundation  
Christ and St. Stephen's Church

Collegiate Church Corporation  
The Dreyfus Corporation  
Max & Victoria Dreyfus Foundation  
Federation of Protestant Welfare Agencies  
Glickenhau Foundation  
IBM Employee Services Center  
James N. Jarvie Commonweal Service  
Metzger-Price Fund  
Mort & Ray Productions  
Suzanne and Alexander Rhea Foundation  
Rutgers Presbyterian Church  
Michael Tuch Foundation  
UnitedHealthcare Services Inc  
Verizon Foundation  
West End Collegiate Church

**Matching Gift Companies**

AXA Foundation  
Bank of America  
BNY Mellon Community Partnership  
Microsoft  
Prudential Foundation  
Matching Gifts Program

**Government Support**

New York City Department for the Aging  
New York State Office for the Aging  
Manhattan Borough President Scott Stringer  
New York City Council, Manhattan Delegation  
NYC Council Member Gale Brewer  
NYC Council Member Inez Dickens  
NYC Council Member Melissa Mark-Viverito  
New York State Senator Thomas Duane

\* Board Member